

CONVERTING EXCUSES INTO PRODUCTIVITY, PERFORMANCE, AND PROFITS!

KAREN M. GRIDLEY

the excuse removal expert™

Excuse Free Communication: Dealing with People You *Think* You Could Do Without!



Challenged communicating with certain individuals? Effective communication is essential in all aspects of life and in everything we do.

In this insightful and entertaining workshop, Karen Gridley exposes how the people you *think* you could do without are your gifts. She breaks the barriers of understanding and improving communication skills. In addition, Karen eliminates the excuses that typically derail effective rapport.

Whether a savvy or a bewildered professional, or simply looking to solve the mystery of people's interactions, attendees gain perspectives and leave refocused with necessary tools for successful communication.

Participants will learn how to:

- Uncover the players required for effective communication
- Navigate to improved interactions
- Successfully deliver corrective feedback
- Move beyond the existence of unacceptable behavior
- Adapt to different behavior styles
- Work with a tool to create effective rapport

Excuse Free Communication is an engaging and detailed exploration that reveals the essentials to successfully interact with others in the arena of life.

Benefits: Improved interactions will result, productivity will be increased and there will be a greater ability to adapt to different styles. You will be able to communicate more effectively, and reduce frustrations from ineffective communication.

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